iOS:
Using the Self Service App

This guide will show you how to use Self Service on your University-Owned iOS Device to install apps available from Appalachian State University. Self Service is installed on all University-Owned iOS Devices that are enrolled in JamfCloud. If it is not already installed, please submit a support request at support.appstate.edu/help.

**Note:** Self Service and the apps available from Self Service are available to University-Owned iOS Devices only. These Applications can not be installed on your home/personal iOS Device at this time.

1. From your **Home screen**, locate the **Self Service** app and tap to launch it.
2. In Self Service, you will be greeted with the **Featured** page that shows new or recommended apps. You can also find more apps by tapping on **Log In**, which is located on the top left. Some apps are only available once you login using yourAppState credentials.

![Log In](image)

3. When you find an app that you would like to install, tap on the icon to bring up more details about the app. If you’re ready to install it, simply click **Install**.

![App Installation](image)
4. To verify if the installation was successful, a small check mark should appear next to the app you just downloaded along with a reinstall option.

**Note:** Do not buy an App that costs money directly from the App Store with a P-Card. You should never assign a P-Card to an Apple ID for payment. You can follow this guide for requesting paid Apps in Self Service - [http://support.appstate.edu/answers/request-paid-app-self-service-ios](http://support.appstate.edu/answers/request-paid-app-self-service-ios)

If you have any questions - feel free to submit a support request at [http://support.appstate.edu](http://support.appstate.edu) or call the Help Desk at 262-6266.