Most Appstate computers use Active Directory which allows you to login with your ASU credentials. After you change your password using the Password Manager (password.appstate.edu), follow these steps to update the password on your Mac while you are on-campus.

1. Once you have changed your password through the Password Manager, and you are on campus, logout of your Mac and you should see the login screen.

   **Note:** Make sure you are either connected to a wired connection or you see the WiFi (asu) drop down as shown in the window below while you are on campus.

2. Type in your ASU username and the new password that you just created. Hit “Enter” or click on the grey arrow to login.
3. Since this is the first time you are using your new password on this machine, you may be prompted with a keychain popup. You have three options to choose from. Click “Update Keychain Password” from the options and a new box will come up.

**Note:** Keychain is Apple's password manager in Mac OS X. A Keychain can contain various types of passwords (websites, network shares, wireless networks, and printers).

![Image of keychain popup]

**The system was unable to unlock your login keychain.**
If you remember your old password you can update the keychain password. If you do not remember your old password, you can create a new login keychain or choose to leave the login keychain using a different password.

Would you like to update the password, create a new keychain, or continue the login?

- Continue Log In
- Create New Keychain
- Update Keychain Password

4. In the password field that comes up, you will need to enter your **old/previous ASU password** (this is the password you used just before you changed your password). Once you enter the old password, click “OK”.

![Image of password entry]

**Mac OS X wants to use the “login” keychain.**
Please enter the keychain password.

Password: [previous password]
5. Entering your old password will unlock the keychain so it can update to your new password. This will only happen the first time you login to your Mac after changing your ASU password. At this stage, you should be logged in and your Mac has updated to use your new password.

**Note:** If you have any issues with keychain, you can follow this guide to reset your keychain: support.appstate.edu/answers/reset-keychain-password

If you have any questions, feel free to submit a support request at support.appstate.edu, or call the Help Desk at 262-6266.