All ASU-owned machines use Active Directory for logins (also know as AD). This allows you to login with your ASU username and password. When you change your ASU password at http://password.appstate.edu, the password on your computer will also update the next time you login while you are on campus.

Let’s say you just changed your password. When you startup your machine, you should see the username and password screen below.
If you see a red or yellow dot in the name field, you are not connected to the ASU network. You will need to make sure your computer is plugged up to a wired connection while you are on the Appstate campus. If you cannot login at this step, please submit a support request at http://support.appstate.edu/help and your consultant will help you get logged in.

** If you see this, make sure you are on the ASU campus and connected to a wired internet connection
In the login boxes, type in your ASU username and the **new** password that you just changed. Hit “Enter” or click on the grey arrow to login.

Since this is the first time you are logging in to your computer with the **new** password that you created, you may be prompted with a keychain popup. Keychain is Apple's password management system in Mac OS. A Keychain can contain various types of data: passwords (for Websites, FTP servers, SSH accounts, network shares, wireless networks, groupware applications, encrypted disk images), private keys, certificates, and secure notes. For more information, see [http://www.apple.com/osx/apps/all.html#keychain](http://www.apple.com/osx/apps/all.html#keychain).
In the keychain dialogue box, you have three options to choose from. Click “Update Keychain Password” from the options and a new box will come up.

In the password field that comes up, you will need to enter your **old/previous** ASU password (this is the password you used just before you changed your password). Once you enter the **old** password, click “OK”.

Mac OS X wants to use the “login” keychain.
Please enter the keychain password.

Password: **previous password**
Entering your old password will update the keychain to your new password. This will only happen the first time you login to your Mac computer after changing your ASU password.

**At this stage, you should be logged in to your Mac. You can continue using your machine. If you were unable to get logged in, please continue with the instructions.**

If you forgot your previous ASU password or don’t use Apple keychain for saving any of your passwords or certificates, don’t worry. You can click “Create New Keychain” and your computer will delete the previous keychain and give you a fresh blank keychain to use when you login.

If you have any questions - feel free to contact Josh Hodges (hodgesji@appstate.edu) or Kevin Snook (snookkd@appstate.edu).